



Eltham Panthers Netball Club Hardship Policy

1. Purpose

Eltham Panthers Netball Club (EPNC) is dedicated to ensuring that financial and personal hardships do not prevent any individual from participating in the club's activities. This policy outlines the support available to members who may be facing such challenges and the process for requesting assistance.

2. Scope

This policy applies to all potential and registered players, coaches, volunteers, and families of Eltham Panthers Netball Club who are experiencing financial or personal hardship.

3. Definition of Hardship

Hardship refers to circumstances that significantly hinder a person's ability to meet their financial obligations to the club. Such situations include, but are not limited to:

- Loss of income or employment
- Family emergencies (e.g., illness, bereavement, separation)
- Unexpected medical costs
- Other personal financial challenges

4. Support Available

Eltham Panthers Netball Club may provide the following forms of support depending on the individual's situation:

- Flexible payment plans for fees and registrations
- Partial or full fee waivers (subject to availability of funds and club discretion)
- Support with uniform or equipment costs
- Support with transportation

5. Application Process

1. **Confidential Request:** Members experiencing hardship should contact the Club President by email, or in person to discuss their situation.
2. **Assessment:** Each request will be reviewed on a case-by-case basis, ensuring fairness and privacy. The club may require supporting documentation.



3. **Outcome:** A decision will be communicated to the member within 3 days of the request. If assistance is approved, the member will receive details of the support offered.
4. **Review:** If there is a change in the member's financial or personal circumstances, they may request a reassessment of their hardship support at the commencement of each new season, or during.

6. Confidentiality & Respect

All hardship requests will be treated with the highest level of confidentiality. The Eltham Panthers Netball Club ensures that no member will face discrimination or disadvantage for seeking assistance.

7. Policy Review & Amendments

This policy will be reviewed annually to ensure that it continues to meet the needs of our members and remains effective in providing the necessary support. Any updates or changes will be approved by the club's committee.

8. Contact Information

For assistance or more information regarding hardship support, please contact the president or committee:

Eltham Panthers Netball Club Committee

Email: info@elthampanthersnetballclub.com.au