



PRIVACY POLICY

Purpose

Eltham Panthers Netball Club (EPNC) respects your privacy and is committed to the protection of your personal information in accordance with the Australian Privacy Principles (APPs) set out in the Privacy Act 1988 (Privacy Act).

Scope

EPNC requires every player, coach and umpire to register with Netball Victoria. EPNC bases its Privacy Policy on the requirements outlined by [Netball Victoria](#). This Policy describes how we collect, use, disclose and store your personal information. It also describes how you may access your personal information, how you may request your personal information be amended, and how you can lodge a complaint in relation to how your personal information is being managed.

Personal Information

Personal information is information or an opinion about an identifiable individual, or an individual who is reasonably identifiable. The information or opinion does not have to be true or recorded in a material form.

Type of Personal Information collected

The type of personal information we collect:

- contact information such as phone numbers, postal address, emergency contact details, email address
- date of birth and gender
- medical history and health information
- emergency contact information
- details of netball associations that you have participated in, and organisations with which you have participated
- copies of communications between you and us
- other personal information provided voluntarily by you, for example, information provided in response to surveys and/or questionnaires
- Working with Children Checks (WWCC) when you volunteer with EPNC
- Online store purchases you make for uniforms and/or merchandise
- favourite netball club, membership history and other related information; and/or
- other personal information that is relevant to the conduct of our legitimate activities and/or interaction with our website.

Purpose and use of Personal Information being collected

Personal information is collected via Netball Connect (Netball Victoria's technical platform) upon registration and/or may also be collected when you interact with us via email or our website. This information may be used by EPNC for the following purposes:

- confirm member's registration details recorded with Netball Victoria
- gain consent for the use of images for promotional or other purposes
- gain agreement of all players, coaches and umpires that they will abide by our 'Code of Conduct' and other EPNC policies
- Club specific information distribution such as registration and team details, key dates, correspondence, and any information needing to be shared from EPNC
- provide coaches, committee members and team managers with player lists to enable the coach to communicate efficiently with the team
- provide relevant information to the appropriate people to enable EPNC to provide the functions necessary to fulfil its obligations to teams, umpires and associates in line with the charter of EPNC
- provide personal information to comply with a legal requirement, such as a law, regulation, court order, subpoena, warrant, in the course of a legal proceeding or in response to a law enforcement agency request.

EPNC may at times also receive personal information from third parties. If we do, we will protect it as set out in this Privacy Policy. All personal information collected will not be disclosed to any parties outside of Australia by EPNC.

When you register with EPNC via Netball Connect, the system may publish results, statistics, ladders and competition management for netball competitions, and that the following information concerning individual players is publicly available and/or fully searchable:

- player ID number
- first name and last name
- participating clubs, associations and competitions
- grade, season, round, date and match details
- fixtures, including dates, times, venues and opponents, and
- playing statistics.

Personal information from Children

We may collect personal information regarding a child under 18 years of age and certain other persons from a parent, legal guardian or 'responsible person'. Please do not provide personal information to us about a child or another person unless you are authorised to do so by law. If you are under 18 years of age and you provide us with your personal information, your parent or legal guardian will need to approve the provision of your personal information to us on your behalf.

How Personal Information is Collected and Stored

Personal information may be collected digitally or in paper-based documents and converted to electronic form for use or storage (with the original paper-based documents either archived or securely destroyed).

The security of personal information is important to us and we use physical security and other measures to ensure that personal information is protected from misuse, interference and loss, and from unauthorised access, modification and disclosure. Personal information held in paper-based form is securely stored.

We maintain computer and network security by using firewalls, user identifiers and passwords to control access to our Online Systems. Online purchases made via our Online Systems use encryption methods and credit card data is stored using systems compliant with the Payment Card Industry Data Security Standard. We also take steps to destroy or de-identify information that we no longer require. In some cases, there are statutory requirements for retaining information for a prescribed period of time.

When considering new initiatives and projects, we always ensure that privacy considerations are taken into account.

Personal information that is collected by EPNC is destroyed/deleted once it is no longer required.

Protecting your Personal Information

EPNC is responsible for protecting the personal information that it holds about you in accordance with this Privacy Policy. If you have any questions or wish to lodge a complaint in relation to this Privacy Policy, you should contact us by using the contact details available on our website.

Access to your personal information

You may request details of personal information that we hold about you in accordance with the provisions of the Privacy Act 1988 (Cth). A small administrative fee may be payable for the provision of information. If you would like a copy of the information, which we hold about you or believe that any information we hold on you is inaccurate, out of date, incomplete, irrelevant or misleading, please contact us via our contact details identified on our website.

EPNC reserves the right to refuse to provide the information we hold about you, in certain circumstances set out in the Privacy Act.

Changes to our Privacy Policy

Please be aware that EPNC may change this Privacy Policy in the future. The Club may modify this Policy at any time, at their discretion, and all modifications will be effective immediately upon our posting of the modifications on the website or notice board. Please check back from time to time to review our Privacy Policy.

Use of Cookies on our Website

We may from time to time use cookies on our website. Cookies are very small files which a website uses to identify you when you come back to the site and to store details about your use of the site. Cookies are not malicious programs that access or damage your computer. Most web browsers automatically accept cookies but you can choose to reject cookies by changing your browser settings. However, this may prevent you from taking full advantage of our website. Our website may from time to time use cookies to analyse website traffic and help us provide a better website visitor experience. In addition, cookies may be used to serve relevant ads to website visitors through third party services such as Google Adwords. These ads may appear on this website or other websites you visit.